

iOS Mobile 1View FAQs

Who should I contact for data related issues?

- If you need assistance, please contact the Technical Manual Distribution Center.
- Phone: 1.800.796.2665 (+1.316.517.6215)
- Email: TMDC@txtav.com
- For more information, visit our website: pubs.txtav.com.

Is the mobile app available for Apple and Android devices?

- The mobile app is only available for Apple devices.



How do I install the 1View mobile app?

- The mobile app can be installed by searching for “1View” or “Textron Aviation” in the app store.
- Click Install.



Where can I locate help information for the mobile app?

- Within the mobile app, select Settings  and then the Help button for a summary of features and usage guidelines.

Why don't I see all my libraries or data?

- You will have access to the same libraries and manuals in the mobile App as you do for web-based 1View.
- Verify you have signed into the mobile app using the same username and password.
- Select Refresh  to make sure the latest data is being accessed.
- Select Settings  and under Filtering verify settings for each make and turn off Show Installed Books Only to see all available manuals.
- If you still have missing data, see “Who should I contact for data related issues?”.

Can I limit how many aircraft models I must scroll through?

- Select Settings  and under Filtering you can turn off or on each Make. Only the Make enabled will display when you exit Settings.
- Select Settings  and turn on Show Installed Books Only. When you exit Settings, to see all available manuals.

My History doesn't synch with my online or offline 1View web-based access.

- We are working to enable this feature in September 2017.